

WHITE PAPER

Integration of unified communication client

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Table of Contents

1	Introduction	3
2	What is AXIS Client for Unified Communication Systems?	3
3	Benefits of AXIS Client for Unified Communication Systems	3
3.1	Cloud-based workflows	3
3.2	Two-way communication	3
3.3	Callouts	4
4	Use cases	4
4.1	Companies	4
4.2	Classroom	5

1 Introduction

A unified communication system makes communication more efficient, collaborative, and cost-effective for organizations. It refers to the integration of communication systems into a single communication platform.

This white paper provides an overview of AXIS Client for Unified Communication Systems and how it is used to integrate SIP-enabled Axis devices with Microsoft® Teams. It also explores the main benefits, features, and some of the most central use cases for this solution.

2 What is AXIS Client for Unified Communication Systems?

AXIS Client for Unified Communication Systems is an AXIS Camera Application Platform (ACAP) designed to integrate Axis SIP-enabled network speakers and intercoms with Microsoft Teams. This integration enhances communication and collaboration capabilities within an organization.

This ACAP enables seamless integration between Microsoft Teams and Axis network speakers and intercoms. With this software application, you can manage and perform access control actions through Microsoft Teams. These actions include:

- Sending and receiving audio calls through intercoms.
- Opening and closing doors to manage access.
- Making announcements through speakers.

Features of this application include:

- **Real-time communication:** Supports real-time audio and video communication and facilitates better collaboration and decision-making.
- **Device management:** Allows for centralized management of Axis network devices, making it easier to configure and monitor these devices from a single interface.
- **Enhanced security:** It provides secure communication channels that protect data and communication.
- **Scalability:** It is designed to support a wide range of devices and users, enabling organizations to scale the system to meet their needs.

3 Benefits of AXIS Client for Unified Communication Systems

3.1 Cloud-based workflows

A cloud-based workflow allows for centralized management, enhanced security, flexibility and scalability. This system provides a centralized interface for managing Axis devices, simplifying administration and monitoring. It ensures secure communication and data protection, which is crucial for sensitive information and operations. It further offers flexibility in deployment and allows you to scale your cloud resources down or up to meet your organization's growing needs.

3.2 Two-way communication

AXIS Client for Unified Communication Systems facilitates easier communication and faster collaboration within an organization by integrating various communication tools into one system. This communication can be between, for example, a computer client and an intercom or speaker.



3.3 Callouts

With this system, you can use Microsoft Teams as a console to broadcast announcements over your network speakers and intercoms.



4 Use cases

4.1 Companies

In companies where security is essential and access to buildings is controlled, AXIS Client for Unified Communication Systems can be used for various purposes. For example, visitors can call in to the reception through the intercom at the entrance and request access to the building.



This further includes general announcements from the operator to the people within a building or a particular floor. All these forms of communication are done seamlessly through Microsoft Teams, without having to switch between different communication tools.



4.2 Classroom

A school with several buildings and campuses might need to communicate to students, faculties, or other staffs at the same time. This system provides a comprehensive all-in-one communication system that helps facilitate communication in such an environment.



About Axis Communications

Axis enables a smarter and safer world by improving security, safety, operational efficiency, and business intelligence. As a network technology company and industry leader, Axis offers video surveillance, access control, intercoms, and audio solutions. These are enhanced by intelligent analytics applications and supported by high-quality training.

Axis has around 5,000 dedicated employees in over 50 countries and collaborates with technology and system integration partners worldwide to deliver customer solutions. Axis was founded in 1984, and the headquarters are in Lund, Sweden.